



2025 District of Columbia Heat Plan

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Introduction

The District of Columbia (the District) Department of Human Services (DHS), Homeland Security and Emergency Management Agency (HSEMA), and Interagency Council on Homelessness (ICH) coordinate the development and public release of the Heat Plan on an annual basis. The purpose of the Heat Plan is to offer guidance and resources for community members and visitors to the District, including those experiencing homelessness, to remain safe and cool during periods of extreme heat. The Heat Plan codifies the District's policies and operations that are enacted in response to significant heat incidents, including definitions and activation thresholds for Heat Alerts and Extreme Heat Alerts, lists the District facilities that can be used as cooling centers, and identifies the general roles and responsibilities of District agencies during periods of significant heat.

The information contained in the Heat Plan is published online on the District's extreme heat webpage, heat.dc.gov, and on the District's public preparedness campaign website, [Ready DC](https://readydc.org). These online resources include a map of cooling locations and general heat safety information for community members.

Apart from this document, the District Department of Energy and Environment (DOEE) maintains [Keep Cool DC](#), the District's Heat Adaptation Strategy. Keep Cool DC identifies nine overarching strategies that the District is implementing to gradually reduce the drivers of extreme heat and protect community members from the dangers of high temperatures. Keep Cool DC's [Interactive Story Map](#) contains various supplemental information pertaining to extreme heat risk and mitigation strategies in the District, including neighborhood-specific heat exposure and sensitivity maps, among other resources and materials.

Policies

Activation Thresholds

The District's Heat Alert and Extreme Heat Alert activation thresholds are based upon the heat index, which is what the temperature feels like to the human body when relative humidity is combined with the air temperature. When relative humidity is high, the rate of evaporation of perspiration (sweat) from the body decreases, and the body has a more difficult time regulating its temperature. For this reason, periods of high heat and humidity can exacerbate existing medical conditions and can cause serious medical emergencies such as heat exhaustion and heat stroke. Individuals who experience prolonged exposure to or who participate in strenuous physical activity during periods of high heat and humidity are especially vulnerable to heat-related illness or injury. [Ready DC](#) provides additional information about the dangers of extreme heat and tips for staying safe and cool.

Heat Alert

The District issues a Heat Alert and implements the services and resources identified in this plan when the National Weather Service (NWS) forecasts a heat index of **95°F or above** in the District. During a Heat Alert, the District operates cooling centers for community members to seek relief from the heat. Homeless outreach and service providers should emphasize and facilitate access to established cooling centers and transportation to shelters in accordance with the general resources, policies, and procedures identified in this plan.

Extreme Heat Alert

The District issues an Extreme Heat Alert when the NWS forecasts a heat index of **105°F or above** in the District. During an Extreme Heat Alert, the District will operate all the supports and resources identified in this plan and may implement additional resources as needed to support public health and wellness during periods of especially significant or dangerous heat.

The District's Heat Alert and Extreme Heat Alert thresholds are intentionally not aligned with the NWS Heat Advisory, Extreme Heat Watch, and Extreme Heat Warning thresholds. The District requires public alerting and resources at lower thresholds to adequately notify and provide services to residents and visitors

Enhanced Resources and Support

Exigent circumstances involving prolonged or especially severe periods of high heat and humidity may require additional resources and support beyond those that are typically available. The District may augment public resources and/or modify government operations during heat incidents that **(1)** last multiple days (typically four or more, consecutively), **(2)** involve high overnight temperatures (i.e., a heat index of over 80°F), or **(3)** are anticipated to be especially dangerous to public health, as determined by DC Health.

In these circumstances, subject to resource availability and budget constraints, additional services may be provided. These include, but are not limited to, enhanced emergency shelter operations to provide increased daytime and overnight relief from heat, additional accessible transportation to cooling centers and/or shelters, the extension of hours of operation of cooling sites and other resources identified in this plan, the deployment of cooling buses to specific locations, or other supports and services as needed.

District government agencies may also modify and/or suspend some government operations during periods of especially hot weather when necessary to protect the health and wellness of employees. Any alterations to or suspensions of public services will be communicated to the public. Essential public safety functions will continue regardless of the temperature.

Use of Fire Hydrants

The Executive Office of the Mayor (EOM) strictly prohibits the activation or opening of fire hydrants in the District for the purpose of street showering. Unauthorized use of fire hydrants is dangerous and can interfere with firefighting capabilities. The District of Columbia Water and Sewer Authority (DC Water) and District of Columbia Fire and Emergency Medical Services (DC Fire) officials remind the public that unauthorized use of fire hydrants is unlawful and can cause damage to the underground pipelines in the water distribution system.

Individuals Experiencing Homelessness

The resources outlined in this plan for individuals experiencing homelessness are intended to align with the District's efforts to move from a shelter-based system to one more focused on rapid stabilization and connection back to permanent housing. These efforts are detailed in [Homeward DC 2.0](#), the strategic plan to end and prevent homelessness for District Residents.

These efforts will take time to enact fully. In the meantime, the District is committed to ensuring effective strategies are in place to protect community members experiencing homelessness. For more information, or for additional guidance for individuals experiencing homelessness, please visit the ICH website at ich.dc.gov.

Outreach Services

The District Government contracts with several agencies to provide homeless outreach services throughout all four seasons of the calendar year. The ICH facilitates a work group comprised of these District-funded outreach providers, privately funded outreach teams, and the outreach specialists at DHS, the Department of Behavioral Health, and the Office of the Deputy Mayor for Health and Human Services to ensure that community resources are strategically deployed and effectively coordinated.

Outreach personnel provide a vital function in our homeless services system, working to engage vulnerable individuals and to connect them to shelter and housing resources. These teams provide an array of services, including routine safety checks and the provision of essential survival items (e.g., food, water, and clothing). Outreach teams conduct operations in advance of and during heat incidents, including providing information and resources for staying cool during extreme heat and performing check-ins on the health and safety of individuals experiencing homelessness. Outreach teams are encouraged to sign up constituents for AlertDC.

DHS-funded outreach providers cover the entire District through three geographical clusters. A [street cluster map](#) is available on the DHS website. While not explicitly detailed, Miriam’s Kitchen covers Wards 1, 3, and 4 completely, much of Ward 2, and north of Rhode Island Avenue in Ward 5. Pathways to Housing serves a smaller but densely populated portion of Wards 2, 5, and 6. Finally, Community Connections serves all of Wards 7 and 8, much of Ward 6, and south of Rhode Island Avenue in Ward 5. All outreach providers engage individuals from 9AM to 9PM Monday through Friday throughout the year. During periods prolonged and/or especially severe heat, if and when staffing resources and budget requirements allow, outreach providers may further extend their hours of operation to include weekends and holidays, at the request of DHS. Outreach providers are available through the following numbers:

- If someone needs shelter or a welfare check, call the Homeless Services Hotline at (202) 399-7093 or dial 311. The Homeless Services Hotline is open daily from 8AM – 12AM.
- If someone is experiencing a psychiatric emergency or is showing signs of a mental health crisis or substance use disorder, call the DC Department of Behavioral Health Access Help Line at (888) 7WE-HELP or (888) 793-4357. **If there is an immediate risk to safety, call 911.**

Transportation Services

The Shelter Hotline at (202) 399-7093 or 311 can be called for on-demand, accessible shelter transportation.

- Accessible transportation for those with disabilities, access, or functional needs is provided on request.
- Unscheduled (on-demand) transportation is limited and is subject to traffic and weather conditions.
- Transportation will pick-up only if a shelter has a bed available. Beds are first-come, first-serve.

Communications

Alert and Notification

Upon activation of a Heat Alert or Extreme Heat Alert, HSEMA will issue an alert via AlertDC. DHS, in coordination with the United Planning Organization (UPO) command center, will also notify shelter staff of the alert so that shelter staff can prepare facilities and services accordingly. Additionally, DHS will issue alerts and notifications to outreach and service providers and to the public if Low Barrier Shelters or Day Centers are non-operational during a heat incident; if, for instance, facilities require repair to air conditioning systems.

Outreach and service providers across the District are instructed to sign up to receive AlertDC notifications pertaining to heat emergencies so that providers can spread information to community members, including individuals experiencing homelessness. All individuals and organizations interested in receiving Heat Alert notices via text or email can sign up for free alerts through [AlertDC](#) or follow AlertDC on X (formerly known as Twitter) at [AlertDC \(@AlertDC\) / X \(twitter.com\)](#).

District agencies and partners will also amplify alerts and messages through HopeOneSource, a text messaging application that allows District agencies, outreach, and service providers to send direct messages to registered users. HopeOneSource, through partnering providers, can also help individuals experiencing homelessness register for a free phone with free, unlimited text messages. Through the HopeOneSource application, District agencies and partners send out alerts and messaging regarding weather conditions, shelter availability, programs and services, and other resources for individuals experiencing homelessness. To sign up for HopeOneSource text messages or to learn more, visit the [HopeOneSource](#) website.

Public Messaging

Following the notification of a Heat Alert or Extreme Heat Alert, HSEMA, DHS, the Mayor's Office on Communication (EOM Comms), and other partner stakeholders disseminate information through various communication outlets. Community members can also call or text 311 to receive information on cooling center operations. In the event of exigent circumstances, alerts, messages, and other forms of communication will be updated and/or modified to reflect severe threats to life safety and additional resource provisions.

Cooling Centers

Cooling centers are locations across the District where individuals can go to gain respite from the heat. In addition to providing an air-conditioned place to cool off, some cooling centers provide additional services to individuals experiencing homelessness. Facilities serving as cooling centers include low-barrier shelters, day centers, public libraries, community centers and recreation centers, and youth services centers.

Individuals using cooling centers must always obey all facility rules and regulations. Community members can call or text 311 to receive information on cooling centers 24 hours per day. Cooling center services and hours of operation vary by facility type and location. The District's cooling center locations are listed below.

Individuals experiencing homelessness and homeless service providers should be aware that some cooling centers may have bag limits. DC Public Libraries (DCPL), for example, have a two-bag limit and individuals should plan accordingly. If individuals need help navigating these policies, they are encouraged to talk to an outreach provider or shelter case manager for assistance.

Low-Barrier Shelters

Table 1 lists the locations of low-barrier shelters in the District. Low-barrier shelters are operated by partner organizations in coordination with DHS. Low-barrier shelters provide an air-conditioned and safe place to stay and offer additional support services and case management. For up-to-date information on the operating hours of the cooling sites follow this link for [Low Barrier Shelters](#).

Low Barrier Shelters		
Name/Location	Ward	Open To
Pat Handy (Swing Space) 1009 11 th Street NW	2	Women
St. Josephine Bakhita 6010 Georgia Avenue, NW	4	Women
Adams Place Shelter 2210 Adams Place, NE	5	Men
New York Avenue Shelter 1355-57 New York Avenue, NE	5	Men
Emery Shelter 1725 Lincoln Road, NE	5	Men
Community for Creative Non-Violence (CCNV) 425 Second Street, NW	6	All
Blair House 635 I "Eye" Street, NE	6	Men
DC General Building 9 Harriet Tubman 1900 Massachusetts Avenue, SE	7	Women

Low Barrier Shelters		
Name/Location	Ward	Open To
Living Life Alternately (LGBTQ+) 400 50 th Street, SE	7	Men
801 East Shelter 2722 Martin Luther King Jr Ave, SE	8	Men

Table 1. District Low-Barrier Shelters

Day Centers

Day Centers provide services to individuals experiencing homelessness during daytime hours and serve as cooling locations. In addition to providing a safe, air-conditioned respite from heat, Day Centers generally provide additional support including shower, restroom, and laundry facilities, phones and computers, emergency clothing, and casework services. Day Centers may remain open for extended hours during heat incidents. Alterations to Day Center hours or services during heat emergencies are dependent on the availability of staff and other programming requirements. In the event Day Center hours and/or services are expanded, DHS will communicate updates, in coordination with UPO, to service providers and to the public. For up-to-date information on the operating hours of the cooling sites follow this link for [Day Centers](#).

Day Centers		
Name/Location	Ward	Open To
Adams Place Day Center 2210B Street, NW	5	All
Downtown Day Center 1313 New York Ave, NW	2	All
Bethany Day Center 1333 N Street, NW	2	Women
801 East Day Center 2722 Martin Luther King Jr Ave, SE	8	Men

Table 2. Day Centers

Youth/Young Adult Providers

Some youth and young adult providers function as cooling centers, serving individuals under age 18, and individuals 18-24 years of age, respectively. These facilities offer age-appropriate locations for cooling and provide an opportunity for staff members to have a touchpoint with young adults to connect them with additional support and services. Up-to-date hours of operation can be found on the [Youth Services website](#).

Youth/Young Adult	
Name/Location	Ward
Latin America Youth Center (LAYC) 1419 Columbia Road, NW	1
LAYC Drop-In Center 3045 15 th Street, NW	1
Sasha Bruce Drop-In Center 741 8 th Street, SE	6
Zoe's Doors 900 Rhode Island Avenue, NE	5

Table 3. Youth/Young Adult Providers

Public Libraries

All DCPL locations are available for public use as cooling centers during normal business hours. All facility rules and regulations must be obeyed. Up-to-date hours of operation can be found on the [DCPL website](#).

Public Libraries	
Name/Location	Ward
Mt. Pleasant Library 3160 16 th Street, NW	1
Georgetown Library 3260 R Street, NW	2
West End Library 22301 L Street, NW	2
Martin Luther King Jr. Memorial Library 901 G Street, NW	2
Chevy Chase Library 5625 Connecticut Avenue, NW	3
Cleveland Park 3310 Connecticut Avenue, NW	3

Public Libraries	
Name/Location	Ward
Palisades Library 4901 V Street, NW	3
Tenley-Friendship Library 4450 Wisconsin Avenue, NW	3
Petworth Library 4200 Kansas Avenue, NW	4
Takoma Park Library 416 Cedar S Street., NW	4
Shepherd Park /Juanita E. Thornton Library 7420 Georgia Avenue, NW	4
Lamond-Riggs / Lillian J. Huff Library 5401 South Dakota Ave, NE	5
Woodridge Library 1801 Hamlin Street, NE	5
Northeast Library 330 7 th Street, NE	6
Northwest One Library 155 L Street, NW	6
Rosedale Library 1701 Gales Street, NE	6
Watha T. Daniel / Shaw Library 1630 7 th Street, NW	6
Southeast Library 403 7 th Street, SE	6
Southwest Library 900 Wesley Place, SW	6
Benning / Dorothy I. Height Library 3935 Benning Road, NE	7
Capitol View Library 5001 Central Avenue, SE	7
Deanwood Library 1350 49 th Street, NE	7

Public Libraries	
Name/Location	Ward
Francis A. Gregory Library 3660 Alabama Avenue, SE	7
Anacostia Library 1800 Good Hope Road, SE	8
Bellevue / William O. Lockridge Library 115 Atlantic Street, SW	8
Parklands-Turner Library 1547 Alabama Avenue, SE	8

Table 4. Public Libraries

Recreation and Community Centers

The District Department of Parks and Recreation (DPR) manages and maintains neighborhood recreation and community centers that can be used as cooling centers. Recreation and community centers are generally closed on Sundays, and some may be periodically unavailable due to phased maintenance, renovations, or summer programming. Up-to-date hours of operation can be found on the [DPR website](#).

Recreation and Community Centers	
Name/Location	Ward
Columbia Heights Community Center 1480 Girard Street, NW	1
Kennedy Recreation Center 1401 7 th Street, NW	2
Stead Recreation Center 1625 P Street, NW	2
Chevy Chase Community Center 5601 Connecticut Avenue, NW	3
Palisades Community Center 5200 Sherier Place, NW	3
Emery Heights Recreation Center 5701 Georgia Avenue, NW	4
Lamond Recreation Center 20 Tuckerman Street, NE	4
Raymond Recreation Center 3725 10 th Street, NW	4

Recreation and Community Centers	
Name/Location	Ward
Riggs-LaSalle Recreation Center 501 Riggs Road, NE	4
Arboretum Community Center 2412 Rand Place, NE	5
Edgewood Recreation Center 301 Franklin Street, NE	5
Langdon Park Community Center 2901 20 th Street, NE	5
North Michigan Park Recreation Center 1333 Emerson Street, NE	5
Trinidad Recreation Center 1310 Childress Street, NE	5
Turkey Thicket Recreation Center 1100 Michigan Avenue, NE	5
King-Greenleaf Recreation Center 201 N Street, SW	6
Sherwood Recreation Center 640 10 th Street, NE	6
Benning Stoddert Community Center 100 Stoddert Place, SE	7
Deanwood Recreation Center 1350 49 th Street, NE	7
Fort Davis Community Center 1400 41 st Street, SE	7
Hillcrest Recreation Center 3100 Denver Street, SE	7
Kenilworth Recreation Center 4321 Ord Street, NE	7
Marvin Gaye Recreation Center 15 61 st Street, NE	7
Ridge Road Community Center 830 Ridge Road, SE	7

Recreation and Community Centers	
Name/Location	Ward
Rosedale Community Center 1701 Gales Street, NE	7
Woody Ward Recreation Center 5100 Southern Avenue, SE	7
Arthur Capper Community Center 1000 5 th Street, SE	8
Bald Eagle Recreation Center 100 Joliet Street, SW	8
Barry Farm Recreation Center 1230 Sumner Road, SE	8
Ferebee Hope Recreation Center 700 Yuma Street, SE	8
Fort Stanton Recreation Center 1812 Erie Street, SE	8

Table 5. Recreation and Community Centers

Senior Wellness Centers

Community members ages 60 and above are encouraged to use Senior Wellness Centers as cooling locations. The District Department of Aging and Community Living (DACL) maintains information on [Senior Wellness Center](#) hours and locations on the [Senior Centers website](#). For additional information, DAACL can be reached at 202-724-5626 during regular business hours. After hours, information is available through 311.

Senior Wellness Center	
Name/Location	Ward
Bernice Fonteneau Senior Wellness Center 3531 Georgia Avenue, NW	1
Hattie Holmes Senior Wellness Center 324 Kennedy Street, NW	4
Model Cities Senior Wellness Center 1901 Evarts Street, NE	5
Hayes Senior Wellness Center 500 K Street, NE	6
Washington Seniors Wellness Center 3001 Alabama Avenue, SE	7

Senior Wellness Center	
Name/Location	Ward
Congress Heights Senior Wellness Center 3500 Martin Luther King, Jr. Avenue, SE	8

Table 6. Senior Wellness Centers

Aquatic Facilities

The District maintains various aquatic facilities that may be used as a respite from heat, including indoor and outdoor pools, walk-to-learn pools, and spray parks. Some aquatic facilities are not open year-round. Up-to-date information about aquatic facilities is available here: [Find a Pool | dpr \(dc.gov\)](https://dpr.dc.gov).

Indoor Pools

Indoor Pools	
Name/Location	Ward
Marie Reed Aquatic Center 2200 Champlain St, NW	1
Takoma Aquatic Center 300 Van Buren Street, NW	4
Roosevelt Aquatic Center 4301 13 th Street, NW	4
Turkey Thicket Aquatic Center 1100 Michigan Avenue, NE	5
William H. Rumsey Aquatic Center 635 North Carolina Avenue, SE	6
Deanwood Aquatic Center 1350 49 th Street, NE	7
Ballou Aquatic Center 3401 4 th Street SE	8
Barry Farm Aquatic Center 1230 Sumner Road, SE	8
Ferebee-Hope Aquatic Center 700 Yuma St, SE	8

Table 7. Indoor Pools

Outdoor Pools

Outdoor Pools	
Name/Location	Ward
Banneker Pool 2500 Georgia Avenue, NW	1
Jelleff Pool 3265 S Street, NW	2
Francis Pool 2435 N Street, NW	2
Volta Park Pool 1555 34 th Street, NW	2
Hearst Pool 3701 37 th Street NW	3
Upshur Pool 4300 Arkansas Street, NW	4
Langdon Park Pool 2860 Mills Avenue, NE	5
Harry Thomas Sr. Pool 1743 Lincoln Road, NE	5
Theodore Hagans Pool 3201 Fort Lincoln Drive, NE	5
Randall Pool 25 I Street, SW	6
Kelly Miller Pool 4900 Brooks Street, NE	7
Kenilworth Pool 1300 44 th Street, NE	7
Ridge Road Pool 830 Ridge Road, SE	7
Rosedale Pool 1701 Gales Street, NE	7
Woody Ward Pool 5100 Southern Avenue, SE	7

Outdoor Pools	
Name/Location	Ward
Anacostia Pool 1800 Anacostia Drive, SE	8
Douglass Pool 1921 Frederick Douglass Court, SE	8
Fort Stanton Pool 1800 Erie Street, SE	8
Oxon Run Pool 501 Mississippi Avenue, SE	8

Table 8. Outdoor Pools

Walk-to-Learn Swimming Pools

Walk-to-learn pools are intended for children ages 12 and under. Please note that these pools are not open year-round. Additional information is available here: [Find a Pool | dpr \(dc.gov\)](https://dpr.dc.gov).

Walk-to-learn (Children's) Pools	
Name/Location	Ward
Park View Children's Pool 693 Otis Place, NW	1
Happy Hollow Children's Pool 2200 Champlain Street, NW	1
Lincoln Capper Children's Pool 555 L Street, SE	8

Table 9. Walk-to-Learn (Children's) Pools

Spray Parks

Spray parks open the Saturday of Memorial Day weekend and are open every day until Labor Day. Spray Parks are often, but not always, co-located with recreation centers, and operate from 10AM to 6PM daily.

Spray Parks	
Name	Ward
14th and Girard Street Spray Park 14 th Street and Girard Street, NW	1
14th and Park Road Park 14th Street and Park Road, NW	1
Columbia Heights Community Ctr. 1480 Girard Street, NW	1
Harrison Rec. Center Spray Park 1330 V Street, NW	1
Park at LeDroit 319 Oakdale Place, NW	1
Westminster Playground 911 Westminster Street, NW	1
Kennedy Recreation Center 1401 7th Street, NW	2
Stead Park Recreation Center 1625 P Street, NW	2
Chevy Chase Recreation Center 5500 41st Street, NW	3
Friendship Recreation Center 4500 Van Ness Street, NW	3
Guy Mason Spray Park 3600 Calvert Street, NW	3
Hardy Recreation Center 4500 Q Street, NW	3
Macomb Recreation Center 3409 Macomb Street, NW	3
Palisades Spray Park 5200 Sherier Place, NW	3

Spray Parks	
Name	Ward
Fort Stevens Recreation Center 1327 Van Buren Street, NW	4
Lafayette-Pointer Rec. Center 5900 33 rd Street, NW	4
Petworth Recreation Center 801 Taylor Street, NW	4
Riggs LaSalle Recreation Center 501 Riggs Road, NE	4
Takoma Community Center 300 Van Buren Street, NW	4
Joseph H. Cole Recreation Center 1299 Neal Street, NE	5
Edgewood Recreation Center 3rd & Evarts Street, NE	5
Langdon Park Pool 2860 Mills Avenue, NE	5
Turkey Thicket Spray Park 1100 Michigan Avenue, NE	5
Eastern Market Metro Park 701 Pennsylvania Avenue, SE	6
King-Greenleaf Recreation Center 201 N Street, SW	6
Potomac Avenue Triangle Park 1216 Potomac Avenue, SE	6
Watkins Spray Park 420 12th Street, SE	6
Benning Stoddert Rec. Center 100 Stoddert Place, SE	7
Fort Davis Spray Park 1400 41 st Street, SE	7
Hillcrest Recreation Center 3100 Denver Street, SE	7

Spray Parks	
Name	Ward
Marvin Gaye Park at Division Ave. Division & Foote Streets, NE	7
Marvin Gaye Recreation Center 6201 Banks Place, NE	7
Fort Greble Recreation Center Martin Luther King Jr. Ave & Elmira Street, SW	8

Table 10. Spray Parks

District Agency Roles and Responsibilities

District Agency Roles and Responsibilities

Department of Human Services (DHS)

DHS, with the Community Partnership for the Prevention of Homelessness and in coordination with the United Planning Organization, will:

- Coordinate the operation of shelters for individuals experiencing homelessness.
- Provide water for people remaining outdoors/in encampments to prevent dehydration/heat stroke.
- The Shelter Hotline, on behalf of DHS, will provide immediate notification to all low-barrier shelters and Day Center providers of the alert status. This includes phone and email updates on activations.

DC Health

- DC Health will assess the medical impact of heat conditions and will identify and coordinate with EOM Comms and HSEMA to inform the public of necessary health precautions.
- Monitor hospital emergency room admissions related to heat illnesses.
- Provide HSEMA information related to heat prevention with protective actions to the public.

Department of Aging and Community Living (DACL)

- Coordinate the activation of neighborhood Cooling Centers for senior citizens.
- Provide notifications and alerts to senior service organizations.

DC Public Library (DCPL)

- Allow entry to all public libraries for individuals to cool off (library rules and regulations still apply).

Department of Buildings (DOB)

- Inspect and report residential units and buildings that are without air-conditioning.
- Identify residents that may need fans/other resources (esp. after hours) and coordinate as necessary.

District of Columbia Water and Sewer Authority (DC Water)

- Track fire hydrant-related issues and provide notification to DC Water's Emergency Command Center for response coordination with MPD and DC Fire, as necessary.
- Coordinate with HSEMA, DC Fire, and MPD to provide messaging to the public on the prohibition against illegal use of fire hydrants as street showers for the purpose of cooling.

Department of Energy and Environment (DOEE)

- Assist in providing box fans and other related resources for use during heat incidents, as needed.
- Conduct regularly established programs designed to assist eligible residents with gas and electric bills as well as box fans.

Department of General Services (DGS)

- Ensure janitorial services occur at sites that fall under the agency's purview.
- Ensure security personnel in any government building that allows access to the public for the purpose of cooling is appropriately notified of the District's heat alert status.
- Notify HSEMA of any District government public facilities that are without air conditioning or power.

District Agency Roles and Responsibilities	
Department of Parks and Recreation (DPR)	
<ul style="list-style-type: none"> Operate aquatic facilities during heat incidents. As necessary, operate recreation centers as supplemental cooling sites (i.e., during power outages) 	
DC Fire and EMS (DC Fire)	
<ul style="list-style-type: none"> Report water pressure problems resulting from illegally activated or opened fire hydrants to the DC Water Emergency Command Center. Manage the appropriate delivery of EMS services during heat incidents. 	
Homeland Security and Emergency Management Agency (HSEMA)	
<ul style="list-style-type: none"> Conduct regular forecast monitoring and facilitate operational coordination among District agencies and partners. Release AlertDC notifications for heat alerts and extreme heat alerts. Update heat.dc.gov with all pertinent public information. 	
Interagency Council on Homelessness (ICH)	
<ul style="list-style-type: none"> Coordinates the Emergency Response and Shelter Operations (ERSO) Committee, the forum for receiving feedback from homeless services constituents to inform the District's heat response operations. 	
Metropolitan Police Department (MPD)	
<ul style="list-style-type: none"> Respond to incidents involving the illegal use of fire hydrants and conduct appropriate enforcement actions. 	
Mayor's Office of Community Relations and Services (MOCRS)	
<ul style="list-style-type: none"> Provide outreach/information to community members during heat incidents. Facilitate services for special needs community members who may need additional resources. 	
Office of Unified Communications (OUC)	
<ul style="list-style-type: none"> 311 will provide citizens with information on the locations of open cooling facilities. 311 is central intake for any issue with spray parks and pools. 	
DGS Protective Services Division Police (PSPD)	
<ul style="list-style-type: none"> Notify contract officers under their authority when a heat alert (or above) is in effect. 	
Serve DC	
<ul style="list-style-type: none"> Provide support for mission assignments during heat alerts (and above), as needed. 	

Table 11. District Agency Roles and Responsibilities